

K1663008869

Reservation Number

Customer Details**Customer Name:** LEONARDO BENINI**Itinerary**

Pick-up Date and time: 08/08/22 20.00 City: CHICAGO Location: CHICAGO OHARE AP Address: 10255 WEST ZEMKE BLVD Phone: 7734812400 Business hours: 05:00 - 24:00:00 Important information: ---	Drop-off Date and time: 22/08/22 15.30 City: LOS ANGELES AP Location: LOS ANGELES AIRPORT Address: 9000 AIRPORT BLVD Phone: 3105685100 Business hours: 00:00 - 24:00:00 Important information: LOCATION HERTZ & DOLLAR
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Vehicle**FORD FOCUS** or similar

- 5 passengers
- 2 bags
- automatic transmission
- air conditioning

Category: Compact
Group: B
Type: CCAR**Rate****Payment Type:** Prepaid**Rate:** EXTRA

RATE AMOUNT	€1523.69
TOTAL ESTIMATED AMOUNT	€1523.69



Documents required at the branch:

- Passport or ID card
- Driving license
- Credit card NOT prepaid






IMPORTANT INFORMATION!

A non-electronic and non-prepaid credit card is mandatory to rent. It must be in the name of the person to whom the reservation was made. The card must have a sufficient credit to cover the deductible on the vehicle, any extra charges or deposit request for the rental guarantee. Important: It is mandatory to have your own personal PIN to authorize the pre-authorization on the credit card.

Inclusions

 INCLUSIONS	-Loss Damage Waiver (LDW) -Liability Insurance Supplement -Taxes -Fuel -3 Additional Driver -Personal Insurance (PI) -Personal Effects Coverage (PEC)
 EXCLUSIONS	-Other additional coverages available at the branch
NON WAIVABLE EXCESS	Damage: \$0.00 Theft: \$0.00
SUPER COVER	included
INCLUDED KMs	unlimited
ADDITIONAL DRIVER	included
TAX	---

Coverages

 <p>SUPER COVER (SC - SCDW)</p>	<ul style="list-style-type: none"> It's an optional coverage that waives the already limited liability in case of damage or theft. In some Countries It may still be a minimum non waivable excess, check the "Insurance" section of the voucher for further details. It does not cover any improper use of the vehicle. In case of accident or theft it is mandatory to present a Police report and fill out the accident form.
 <p>PERSONAL INSURANCE (PI)</p>	<ul style="list-style-type: none"> It's an optional coverage that covers the authorised drivers, passengers in case of accidental death, disablement and medical expenses. It also covers in case of lost or damage to personal effects stored in the damaged vehicle.
 <p>FUEL PURCHASE OPTION (FPO)</p>	<ul style="list-style-type: none"> If the vehicle is not returned with a full tank of fuel, It will be charged the cost of the fuel plus the costs of the refueling. The cost per litre is indicated on the rental agreement. At the branch is available the Fuel Purchase Option (FPO) that allows to pay in advance the cost of the fuel and to return the vehicle with no final refueling.
 <p>PREMIUM EMERGENCY ROADSIDE SERVICE (PERS)</p>	<ul style="list-style-type: none"> It covers for the call out costs relating to breakdowns that are your fault, including for flat batteries, lost keys, out of fuel service or keys locked in the vehicle.
 <p>GLASS AND TYRES</p>	<ul style="list-style-type: none"> It's an optional cover reduced to glass and tyres that waives the liability in case of damage to those items.

RENTAL REQUIREMENTS

DRIVING LICENSE

At the time of rental the driver must present a valid national **driver's license**, which has been held for at least 12 months.
In some Countries it may be required a driving license held for more years.
Furthermore, in some Countries, it may be required an **International Driving Permit (IDP)** that must be always presented with the national driving permit.
In particular where the driver or the Country do not use roman script.

AGE

At the time of rental the driver must be **25 years old**.
In some countries it is possible to drive with a younger age (21 or 23 years according to the Country) by paying an extra charge at the branch.
For some vehicle groups it may be required an older age.
In some countries it may be required an older minimum age or a maximum age (i.e. Australia).

CREDIT CARD

At the time of rental the driver must have a **non electronic and non prepaid credit card** (except for Full Credit rentals if not specified).
In some countries for special vehicles groups, 2 credit cards or a single credit card with a high credit may be required.
The credit card must be in the name of the person to whom the reservation was made, who will sign the rental agreement and drive the car.
The credit card will have **enough credit** to cover the deductible on the vehicle, any extra charge or deposit request for the rental guarantee.
In some countries, Hertz accepts, on request only and prior confirmation from the rental office, Visa and Mastercard debit cards, with the specific "debit" and linked to a bank account.
Hertz does not accept: Prepaid cards, Visa Electron or other cards with the specific "Electron" or "Electronic Use Only", Poste Pay/Paypal/Via Buy/Viva/Compass/Entertainment/Discover/V Pay/Maestro/Pagobancomat.

We recommend to **check in advance all the above requirements** and to contact the Help Desk for more information regarding exceptions (such as International Driving Permit, age limits and debit cards).
All the driving license, age and credit card's requirements must be held by the same person to whom the reservation was made. We can't handle changes of name.
The lack of even one of these requirements, means the impossibility to rent and the **charge of the penalty fee** according to the rate booked.

INSURANCE COVERAGES

The insurance coverages offered by Hertz cover all the main risk that may occur when renting a car.
Further coverages may be purchased locally.

The insurance coverages, as well as the total coverage Super Cover (that in some Countries may be named differently, i.e. Total Cover, Max Cover, etc) does never cover damages due to any improper use of the vehicle and the non-observance of the rental conditions.
Coverages do not cover: tyres, glasses, interior, chassis, damage/loss of keys and wrong fuel.
Furthermore, are not covered all the extra items, such as: Neverlost, child seats, Wi-fi and winter equipment.
In some countries may be applied exceptions or further restrictions.

In case of theft or accident it is always **mandatory to show a Police report** and promptly advise the Hertz branch.
In some countries it is also mandatory the Police report for any damaged occurred to the rented vehicle, even in case of total cover.
In case of theft or accident, even with the total cover, the customer will be **charged with an administration fee**.

We recommend to **check in advance all the coverages** included in the rate booked and to check the deductible amounts, if applied.
We also recommend to read carefully the table with the mandatory and optional coverages reported in the **voucher** and to download the "**Guida al Noleggio**" available for the main Countries.
Deductible and Super Cover's amounts and the insurances conditions may change at any moment with no prior advice.

VEHICLES

All the vehicles offered by Hertz are renewed and checked on regular basis to offer the best rental experience.
Vehicle models are never guarantee and may change, inside the same category, in dimension, features and trunk capacity.
Except for vehicles of the Prestige, Adrenaline, Fun and Green collections if specified.
The number of bags reported is for guidance only and may change according to the car model rented and to the bags dimensions.
We recommend to evaluate in advance which car group is more suitable according to the customer needs, considering number of person and bags.

EARLY OR LATE RETURN

Hertz may **apply a fee** in case of early or late return, if the customer did not promptly advise the Hertz branch.
The applicability and the amount of the fee may change according to the rate booked and the country.
In case of early return no refunds are due.

MODIFICATIONS AND CANCELLATIONS

It is possible to modify the reservation **till 1 hour prior** the pickup, if the vehicle and the rate are still available.
There is no fee applied for the modification, only the difference of the rate.
It is never allowed to change: customer name, pickup office, type of rate, type of payment and number of Hertz Gold Plus Rewards.
It is possible to cancel a reservation **till 1 hour prior** the pickup, by clicking the "cancella" button on the website.
For Leisure rentals with prepaid rate, a fee of 50,00€ is applied if the reservation is cancelled more than 2 days from the date of pickup.
In case of no show, due to non-submission of the customer or failure of one of the rental requirements, it may be applied a penalty fee.
We recommend to check in advance the applicability of the cancellation and no show fees.



HERTZ ONLINE CHECK-IN

A little time saved makes a big difference.

Click [here](#) and just complete these 3 easy steps before your scheduled pick-up time:

1. Enter your confirmation number and last name below to retrieve your reservation
2. Complete and submit the check-in form
3. When you arrive, just show your driving licence, credit card and a proof of identity to get your keys and go



SELF SERVICE KIOSKS. SAVE TIME AND LEAVE RIGHT AWAY.

Jump the queue at the branch by using the Self Service Kiosk to print the rental agreement in a few minutes.

Follow the easy instructions on the touch screen, enter the confirmation number printed on the voucher, credit card and driving license data and select additional equipment and services.

Print the contract and pick up the keys at the counter, avoiding the queue.